Year 12 BTEC Level 2 Technicals IT Support					
Autumn Term 1	Autumn Term 2	Spring term 1	Spring term 2	Summer term 1	Summer term 2
Approx: 7 Weeks	Approx: 7 weeks	Approx: 6 weeks	Approx: 6 weeks	Approx: 6 weeks	Approx: 7 weeks
Unit 1: Set Up and Configure	Unit 1: Set Up and Configure	Unit 1: Set Up and	Unit 1: Set Up and	Unit 4: Working	Study Leave
Technology Systems	Technology Systems	Configure Technology	Configure Technology	as an IT Support	
LOA: Install, configure, and test	LOB: Install, configure, and test	Systems	Systems	Technician	
hardware in a computer system to	software in computer systems	LOC: Apply	Finalise coursework	Finalise	
meet user requirements	and mobile devices to meet	appropriate security		coursework	
	user requirements	measures to computer	Unit 2: Exploring Current		
Unit 2: Exploring Current and		systems and mobile	and Emerging		
Emerging Technologies	Unit 2: Exploring Current and	devices.	Technologies		
A Explore current and emerging	Emerging Technologies		B Investigate how an		
technologies and their purposes	A Explore current and emerging	Unit 2: Exploring	organisation uses		
	technologies and their purposes	Current and Emerging	technology to meet its		
Unit 3: Security Protection and		Technologies	needs. Finalise		
Risk Management	Unit 3: Security Protection and	B Investigate how an	coursework		
EXAM UNIT	Risk Management	organisation uses			
AO1 Demonstrate knowledge of	EXAM UNIT (taken at the end	technology to meet its			
security protection and risk	of Autumn term)	needs.	Unit 4: Working as an IT		
management issues	AO3 Analyse the effectiveness		Support Technician		
AO2 Demonstrate understanding	of methods used to manage and	Unit 4: Working as an	B Carry out IT support		
of security protection and risk	protect computer systems and	IT Support Technician	technician tasks using a		
management issues, and the	data against security threats	A Explore the	range of skills		
methods that can be used to	AO4 Make connections	processes and			
manage and protect computer	between the threats to	procedures used by IT			
systems and data against security	computer systems, their impact	support technicians			
threats	and how they can be managed				